

Pipeline Safety and Public Awareness

Spectra Energy works closely with local, state and federal agencies to ensure our pipelines meet or exceed regulatory requirements for safety. We also communicate regularly with members of the public who live or work near our pipelines, and we collaborate with organizations that share our dedication to pipeline safety and public awareness.

Emergency Response

We enjoy long-standing relationships with local and regional emergency response officials, who we visit with regularly to discuss pipeline safety and emergency preparedness issues.

Periodically, company employees and local emergency response personnel come together for emergency drills to test staff readiness and identify improvement opportunities.

Damage Prevention

Before digging around or near pipelines, it is very important to contact your area's one-call center by dialing 811. Mishaps can easily be prevented by knowing exactly where you should and should not dig.

We support and participate in one-call notification programs in all the states in which we operate pipeline facilities. We encourage those who are going to dig to call their local one-call center, by dialing 811, to report planned digging activities and allow us and other underground facility operators a chance to mark the facilities in the area before digging begins.

If you're not able to reach your local one-call center by dialing 811, call 1-888-258-0808 to get a toll-free direct number. For more information on digging and damage prevention, visit www.call811.com.

We are also a sponsor of the Common Ground Alliance, a non-profit organization dedicated to shared responsibility in damage prevention to ensure public

safety, environmental protection and service integrity. For more information, visit www.commongroundalliance.com.

One-Call Response

When we receive notification from a one-call center that someone intends to dig near our pipeline facilities, we send personnel to mark the location of the facilities in the vicinity of proposed digging or other earth disturbance activities and have company employees on-site when the excavation occurs.

We respond to as many as 800 calls per day, and we are happy to respond and help excavators and contractors work safely around our pipelines.

Pipeline Safety Brochures

We mail information brochures to homeowners, businesses, potential excavators and public officials along the pipeline system each year to inform them of the presence of the pipelines and instruct them on how to recognize and react to unusual activity in the area.

Our employees routinely meet with excavators and emergency response officials to educate them about our pipelines.

